

Memo

To: All CLSC Staff & Volunteers
From: Al Moreland
Date: 12/14/2010
Re: Social Inclusion Act (Bill 77) and Compliance with new Ontario Regulation 299/10

Over the past 2 years, there have been various articles included in newsletters and annual reports noting the changes that would be introduced in the Developmental Service Sector with the passing of Bill 77. The actual detail on what might be expected of community service providers is captured in official regulations.

The most recent Ontario Regulation 299/10 concerns 'Quality Assurance Measures' and the effective date is **January 1, 2011**. We are working with an extremely limited time frame for orientation and there is a Ministry expectation that we have all Board, staff, volunteers and the people we support review provisions of this regulation before it takes force & effect.

We have created a variety of methods for reviewing the contents of the regulation and expect that only pertinent provisions contained in the regulation need to be read. A communication/dissemination strategy is being organized by the HR department and additional information will be available through your immediate supervisor.

Senior management staff were able to review the Ontario Regulation 299/10 DVD late last week. We believe that a good many of our current policies and operation procedures capture most of the new regulation expectations. Minor adjustments and policy gaps have been identified and will be distributed in the new year.

Community Living St. Catharines has remained progressive in our thinking and our approach to ensuring we employ best operational practices. We will remain vigilant in our efforts to ensure ongoing compliance with all of the new regulations.

Your cooperation and assistance in meeting this latest challenge is most appreciated.